

GENERAL CONDITIONS OF SALES AND RESERVATIONS

I/ GENERAL CONDITIONS OF RESERVATIONS

ARTICLE 1 : PAYMENT AND LENGTH OF STAY

For any reservation, the customer must pay at least 25% of the total amount of the stay, they can also pay in cash if they wish. All reservations must be confirmed by email or post by the campsite. The total amount of the stay less the deposit already paid must be paid no later than the day of arrival (or preferably 15 days before in order to reduce your waiting time at reception) and before any installation.

In July and August reservations are weekly from Saturday to Saturday or Sunday to Sunday. Out of season the minimum length of stay is 2 nights. A stay is for a minimum occupancy period of 2 hours from 4 p.m. on the day of arrival to 10 a.m. on the day of departure. Any late arrival (cut-off time 6 p.m.) must be reported to reception no later than 4 p.m. on the day of arrival in order to organize handover of keys and access to the rental.

You will be asked for a non-deductible administration fee of €12. They are due when booking by mail or telephone. These fees are offered for direct bookings only through our website www.camping-laprairie.fr

ARTICLE 2 : DELAYED ARRIVAL AND NO SHOW

In the event of late arrival, without notice, after a period of 24 hours, the management reserves the right to dispose of the rental retained. The stay is invoiced from the booking date to the departure date mentioned on the contract even in the event of late arrival or early departure (which is always considered final and non-refundable whatever the reason, in this case the rental immediately becomes available to the campsite again).

ARTICLE 3 : CANCELLATION , ASSET AND REFUND

In the event of cancellation without notice, management reserves the right to claim the entire reserved stay. In the event of cancellation, the deposit paid, whatever its amount, is due and is not refundable. We draw your attention to the possibility of taking out cancellation insurance with NEAT or your usual insurer. Some bank cards also offer this type of insurance.

Assets :

- Only valid supporting documents provided by the customer at least 7 days before the planned arrival date can entitle you to a credit for the following reasons: **serious case of hospitalization or death.**

- In the event of cancellation by the establishment following a case of force majeure, government directives or a risk of pandemic.

The customer would then be granted a credit equivalent to the deposit already paid valid before November 1st of the current year.

Refund : Refunds are made by check only in the case where the cancellation occurs more than 30 days from the scheduled arrival date. The reimbursement request must, to be valid, be made by email or by post with acknowledgment of receipt. Cancellations by telephone are not accepted. The deposit less the booking fee will be returned.

ARTICLE 4 : ARRIVAL/DEPARTURE

Mobile Homes : Arrival 16 o'clock – Departure 10 o'clock

ARTICLE 5 : SECURITY DEPOSIT / INVENTORY / RETURN OF DEPOSIT

You will be asked for 2 deposit checks upon your arrival: one for €300 to guarantee equipment, accommodation and one for €80 to guarantee cleaning done by you, these checks will be destroyed within 8 days from the end of the stay, stay provided that the rental is returned in perfect clean condition and without damage. The customer will be notified by SMS. A bank card imprint can replace these checks.

An inventory is carried out on arrival by the customer himself, for this he must complete and return to reception within 2

hours following his arrival (or the next morning in the event of late arrival) the information sheet on the condition of the rental which will have been given to him with the keys.

The exit inventory will be carried out after the customer's departure by the campsite maintenance staff. **The cleaning deposit will be systematically withheld if the mobile home is not left clean.**

ARTICLE 6 : MISCELLANEOUS

By agreeing to stay in our establishment, you unreservedly agree to respect the internal regulations of the campsite.

Any false declaration on the number of occupants (1 baby counting as one person) may result in eviction without reimbursement or compensation. No canvas structures (barnum, screen, tent, etc.) are accepted on rental pitches. Minors must be accompanied by an adult during a stay, otherwise the Management reserves the right to refuse entry to the campsite.

Large gatherings, bachelor or bachelorette parties, integration weekends are prohibited in our establishment under penalty of exclusion without compensation or recourse.

Animals are strictly prohibited in rental properties regardless of their breed or size, the only exception being made for a guide dog accompanying a visually impaired person (with proof).

Only one vehicle per rental, any additional vehicle on the pitch or indoor parking will be charged (€4 per day). Access to the swimming pool is reserved exclusively for our kind customers who have a bracelet (returnable €7) and who fully comply with the safety and hygiene rules of this unsupervised installation (shorts, Bermuda shorts and long swimming outfits are prohibited). The management declines all responsibility regarding the personal effects of customers left at the swimming pool.

Visitors do not have access to the swimming pool. The swimming pool opening dates are valid subject to weather conditions, therefore they may be modified at any time without notice.

In low season or for reasons beyond our control, the campsite reserves the full right to modify or even remove certain installations and arrangements or planned services.

ARTICLE 7 : IMAGE REPRODUCTION RIGHT

You expressly and without compensation authorize the campsite to use, if necessary, on any medium, the photos of you or your children which could be taken during your stay by the Management, the entertainment team or the employees, for communications and advertising needs of the establishment.

II/ GENERAL CONDITIONS OF SALES

Between the Company SARL CARAVANING DU ROYON, group represented here by the entity designated here: CAMPING LA PRAIRIE 2 rue de Mayocq 80550 Le Crotoy with Share Capital of €100,000 registered in the Abbeville Trade and Companies Register, under SIRET number 530 415 835 00 20 represented by Mr. OUTURQUIN François as General Director, duly authorized for the purposes hereof. The company can be reached by email by clicking on the contact form accessible via the site's home page. Or directly by mail and also by email using the address info@camping-laprairie.fr. Hereinafter the "Seller" or the "Company". On the one hand, And the natural or legal person purchasing products or services from the company, Hereinafter, "the Buyer", or "the Customer" on the other hand, has been explained and agreed this following :

ARTICLE 1 : SUBJECT

These General Conditions of Sale determine the rights and obligations of the parties in the context of the online sale of Products or Services offered by the Seller.

ARTICLE 2 : GENERAL PROVISIONS

These General Conditions of Sale (CGV) govern the sales of Products or Services, made through the Company's websites,

and are an integral part of the Contract between the Buyer and the Seller. They are fully enforceable against the Buyer who accepted them before placing the order. The Seller reserves the right to modify these terms at any time by publishing a new version on its website. The T&Cs applicable then are those in force on the date of payment (or the first payment in the event of multiple payments) of the order. These General Terms and Conditions can be consulted on the company's website at the following address: www.camping-laprairie.fr

The Company also ensures that their acceptance is clear and unreserved by setting up a validation click. The Customer declares to have read all of these General Conditions of Sale, and where applicable the Special Conditions of Sale linked to a product or service, and to accept them without restriction or reservation.

The Customer acknowledges that he has received the necessary advice and information to ensure the suitability of the offer to his needs.

The Client declares that he is able to legally contract under French laws or validly represent the natural or legal person for whom he is contracting. Unless proven otherwise, the information recorded by the Company constitutes proof of all transactions.

ARTICLE 3 : PRICE

The prices of products sold through the websites are indicated in euros, all taxes included (VAT + other possible taxes) on the product order page. The Company reserves the right to modify its prices at any time for the future.

ARTICLE 4 : ENTER INTO A ONLINE CONTRACT

In accordance with the provisions of article 1127-1 of the Civil Code, the Customer must follow a series of steps to conclude the contract electronically in order to make their reservation: The customer chooses the dates of his desired reservation. He also chooses the type of service desired. He will then have to choose the desired formula or range (2 or 3 bedrooms, for Mobile Homes).

Once the service has been chosen and in the basket, the customer has the choice of continuing their purchases or placing an order. They will be asked to enter their contact details and information necessary to process their file. He will then be asked for bank details. After validation of the information, the order will be considered final and will require payment from the customer according to the terms provided. The Customer will receive confirmation by email of payment for the order. The customer will have the possibility during the ordering process to identify possible errors made in data entry and to correct them. The language proposed for the conclusion of the contract is French. The professional and commercial rules to which the author of the offer intends to comply can be consulted in the "additional rules" section of these General Terms and Conditions, which can be consulted on the Seller's website at the following address: www.camping-laprairie.fr the archiving of communications, the order, order details, as well as invoices is carried out on a reliable and durable medium so as to constitute a faithful and durable copy in accordance with the provisions of article 1360 of the civil code. This information may be produced as proof of the contract. For the purposes of successfully completing the order, the Customer undertakes to provide true identification information. The Seller reserves the right to refuse the order, for example for any abnormal request, made in bad faith or for any legitimate reason. The rental contract is nominative and cannot under any circumstances be assigned or sublet.

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ARTICLE 5 : PRODUCTS ET SERVICES

The essential characteristics of the goods, services and their respective prices are made available to the buyer on the company's websites. In accordance with article L112-1 of the Consumer Code, the consumer is informed, by means of marking, labeling, display or any other appropriate process, of the prices and special conditions of sale and execution of the services before any conclusion of the sales contract. In all cases, the total amount owed by the Buyer is indicated on the order confirmation page. The selling price of the product is that in force indicated on the day of the order, this does not include the costs invoiced in addition. These possible costs are indicated to the Buyer during the sales process, and in any case at the time of confirmation of the order. The Seller reserves the right to modify its prices at any time, while guaranteeing the application of the price indicated at the time of the order. The customer certifies having received details of the terms of payment and execution of the contract, as well as detailed information relating to the identity of the seller, his postal, telephone and electronic contact details, and his activities in the context of this sale. The Seller undertakes to honor the Customer's order within the limits of available Product stocks only. Failing this, the Seller informs the Customer; if the order has been placed, and in the absence of agreement with the Customer, the Seller reimburses the customer. The contractual information is presented in detail and in French. The parties agree that the illustrations or photos of the products offered for sale have no contractual value. The validity period of the Product offer as well as their prices is specified on the Company's websites. Unless there are specific conditions, the rights granted hereunder are only granted to the natural person signing the order (or the person holding the email address provided). The location of the rented mobile home is determined by the manager who takes into account the customer's wishes as much as possible. These desires must be specified when booking but can never be guaranteed or required, as planning optimization always remains a priority. **We inform you that some rentals are close to the bar, the entrance, the swimming pool and summer entertainment, so the environment is noisier in high season.**

ARTICLE 6 : ACCORDANCE

In accordance with article L.411-1 of the Consumer Code, the products and services offered for sale through these General Terms and Conditions meet the requirements in force relating to the safety and health of people, the loyalty of commercial transactions and consumer protection. In accordance with article L.217-4, the seller must provide the buyer with goods that comply with the contract.

ARTICLE 7 : TITLE RETENTION CLAUSE

The rented products and services remain the property of the Company.

ARTICLE 8 : PAYMENT

The Customer has the option of paying cash or paying a deposit, which corresponds to 25% of the price. The Customer can pay by credit card. Cards issued by banks domiciled outside France must be international bank cards (Mastercard or Visa). **Online payment by credit card is secure.** The information transmitted is encrypted and cannot be read during transport over the network. Once the payment is initiated by the Customer, the transaction is debited after verification of the information. In accordance with the provisions of the Monetary and Financial Code, the commitment to pay given by card is irrevocable. By providing their banking information during the sale, the Customer authorizes the Seller to debit their card for the amount relating to the price indicated. The Customer confirms that he is the legal holder of the card to be debited and that he is legally entitled to use it. In the event of an error, or the impossibility of debiting the card, the Sale is immediately automatically terminated and the order cancelled.

ARTICLE 9 : WITHDRAWAL PERIOD

In accordance with the provisions of Article L221-28 of the Consumer Code, the right of withdrawal cannot be exercised for contracts for the provision of accommodation services, other than residential accommodation, transport services of goods, car rentals, catering or leisure activities that must be provided

ARTICLE 10 : COMPLAINT AND MEDIATION

In the event of a dispute, you can submit a complaint Written by Registered Letter with AR upon receipt of the establishment. If you are not satisfied with the answer provided or in the event of no response, you have the possibility of contacting a Consumer Mediator in a period of one year from the date of the complaint by mail to the following address: CM2C, 14 Rue Saint Jean, 75017 PARIS

ARTICLE 12 : INTELLECTUAL PROPERTY RIGHTS

The brands, domain names, products, software, images, videos, texts or more generally any information subject to intellectual property rights are and remain the exclusive property of the seller. No transfer of intellectual property rights is made through these General Terms and Conditions. Any total or partial reproduction, modification or use of these goods for any reason whatsoever is strictly prohibited.

ARTICLE 13 : FORCE MAJEURE

The execution of the seller's obligations hereunder is suspended in the event of the occurrence of a fortuitous event or force majeure which would prevent execution. The seller will notify the customer of the occurrence of such an event as soon as possible.

ARTICLE 14 : NULLITY AND MODIFICATION OF THE CONTRACT

If one of the stipulations of this contract were canceled, this nullity would not result in the nullity of the other stipulations which will remain in force between the parties. Any contractual modification is only valid after written and signed agreement of the parties.

Any incorrect information entered or communicated by the customer by mistake or intention, which could harm SAS CAMPING LA PRAIRIE, will cause the contract to be void. In this case we find, for example, one or more people not declared to be staying in the establishment, undeclared animal, fraud, etc.

In these cases and all those which the Management deems detrimental to the establishment, the Management reserves the right to exclude or invoice customers who have caused harm and whose information which was communicated upon validation and signature of the contract no longer corresponds to the reality of its execution.

ARTICLE 15 : CONSUMERS INFORMATION

Article L. 217-4 of the Consumer Code: The seller delivers goods in accordance with the contract.
Article L. 217-5 of the Consumer Code: The good complies with the contract: 1° if it is suitable for the use usually expected of a similar good.

ARTICLE 16 : TOURIST TAX

. From 2024, all accommodation is subject to the "tourist tax" which for our establishment will be €0.54 per day and per adult person.
It will be collected at reception upon your arrival in the form of a single payment.

ARTICLE 17 : APPLICABLE LAW AND CLAUSES

All clauses appearing in these conditions general sales, as well as all purchasing operations and sales referred to therein, will be subject to French law. The nullity of a contractual clause does not result in nullity of these general conditions of sale.

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